

For customer service, call toll free:

1.888.282.6060

7:00a.m.–1:00a.m. ET, 7 days a week.

Or visit nordstrom.com.

FREE Returns & Exchanges

Just complete the return/exchange form (at right), affix the postage-paid label to the box and mail.

- Items can also be returned to your nearest Nordstrom store for immediate credit.
- Exchanges by phone can be made by calling **1.888.282.6060**.
- A credit or refund by mail will take 10–14 business days.
- If you paid by credit card or a combination of credit and gift cards, your credit card will be refunded in full.
- If you paid exclusively by gift card or Nordstrom Notes®, we will send you a new gift card for the entire amount.

Learn more at nordstrom.com/returns.

FREE RETURNS*

By mail

1. Affix the postage-paid label (on front), covering or removing the old bar code.
2. Complete the return form (below) and enclose in the box.
3. Send via U.S. mail. We'll confirm receipt via email.

At our stores

Bring your item, packing slip and credit card used to place your order to any counter at any Nordstrom store. To locate your nearest store, visit nordstrom.com/stores.

RETURN REASON CODES

Too small	10
Too large	20
Quality unsatisfactory	30
Did not like	40

ITEM #	DESCRIPTION	QTY	COLOR	SIZE	REASON CODE

Gift returns: Refund gift giver Refund gift recipient — Please provide your contact info.

Email: _____ Phone: _____

FREE EXCHANGES*

By mail

List new items you'd like below and return this form with your package. Your credit card statement will reflect a credit for returned items and a charge for your new item(s).

By phone

Call us at **1.888.282.6060**. We'll send in-stock items right away and credit your return once it is received in our warehouse. There's no need to complete the exchange section below.

ITEM #	DESCRIPTION	QTY	1ST COLOR CHOICE	2ND COLOR CHOICE	SIZE

Check here if gift exchange — Please provide your contact info.

Email: _____ Phone: _____

METHOD OF PAYMENT Complete only if you want to use a different credit card (from the original order) to process your return or exchange.

- Nordstrom Card Nordstrom Visa Card Nordstrom Debit Card Nordstrom Gift Card or Nordstrom Note(s) enclosed
 Visa MasterCard American Express JCB Discover

Account # _____

Expires _____

Signature _____

Please, no checks, money orders, cash or CODs.

*Exclusions apply to international orders.

12801 03/12

thank you for your order

How did we do?

Visit nordstrom.com/feedback to let us know what you think.

Customer copy Please keep for your records.

the following services are available to you as our valued customer

FREE Shipping. FREE Returns. All the Time.

COMPLIMENTARY STYLISTS

We provide expert fashion, beauty and wedding advice that's always free. Schedule an appointment now at nordstrom.com/stylists.

FASHION REWARDS®

Get rewarded for doing what you love best – shopping. For more information call **1.800.446.4500**.

A CUSTOM FIT

You'll always get a perfect fit with our certified shoe and bra fitters, on-site alterations and tailoring, and made-to-measure menswear.

EXTENDED SELECTION

We've got your size – in the brands and styles you want, including extended shoe sizes and widths – in store and at nordstrom.com.

BUY ONLINE, PICK UP IN STORE

When you need it today, this free service is for you.

MOBILE APPS

Shop anytime, anywhere with our easy-to-use mobile apps.

03/20/2013

ORDER #: 736606875-00001**SOLD TO:**
YVONNE LIN
5739 Mayberry Ave
Rancho Cucamonga, CA 91737**SHIP TO:**
YVONNE LIN
5739 MAYBERRY AVE
RANCHO CUCAMONGA, CA 91737-3032

customer copy

Please keep for your records.

YVONNE LIN
5739 MAYBERRY AVE
RANCHO CUCAMONGA, CA 91737-3032Full order details are available online at nordstrom.com/myorder or by calling toll free: 1.888.282.6060. Have your order number ready. >>>**ORDER #:** 736606875-00001

PICK LOCN	UPC	ITEM #	DESCRIPTION	QTY	ITEM #	DESCRIPTION	QTY
F3F0201F1	883936388875	598655	MARC BY MARC JACOBS 'Pickles the Bu FLURO YELLOW One Size	1	598655	MARC BY MARC JACOBS 'Pickles the Bu FLURO YELLOW One Size	1
F2G0603D3	883936962228	693432	MARC BY MARC JACOBS 'Pickles the Bu HIGHLIGHTER ORANGE One Size	1	693432	MARC BY MARC JACOBS 'Pickles the Bu HIGHLIGHTER ORANGE One Size	1
F2G1418C2	883936962211	693221	MARC BY MARC JACOBS 'Katie the Bunn ULTRA PINK One Size	1	693221	MARC BY MARC JACOBS 'Katie the Bunn ULTRA PINK One Size	1
F2G1418C2	883936962211	693221	MARC BY MARC JACOBS 'Katie the Bunn ULTRA PINK One Size	1	693221	MARC BY MARC JACOBS 'Katie the Bunn ULTRA PINK One Size	1
F2G0603D3	883936962228	693432	MARC BY MARC JACOBS 'Pickles the Bu HIGHLIGHTER ORANGE One Size	1	693432	MARC BY MARC JACOBS 'Pickles the Bu HIGHLIGHTER ORANGE One Size	1
F3F4314D2	883936388875	598655	MARC BY MARC JACOBS 'Pickles the Bu FLURO YELLOW One Size	1	598655	MARC BY MARC JACOBS 'Pickles the Bu FLURO YELLOW One Size	1

To return or exchange an item, please see back of form. For a prompt refund, please enclose this form with your return.

RETURN TRACKING NO:
9202390100705639922593Track your return package:
WWW.USPS.com

Total quantity in package 6

Total quantity in package 6

NO POSTAGE
NECESSARY IF
MAILED IN THE
UNITED STATES

NORDSTROM

YVONNE LIN
5739 MAYBERRY AVE
RANCHO CUCAMONGA, CA 91737-3032

610 87 91737 NRD2 0 Q3Z93H3HD

PARCEL SELECT RETURN SERVICE
NEWGISTICS, INC. PERMIT NO. 77000

USPS PARCEL RETURN SERVICE

SMART LABEL RETURNS
PARCEL RETURN SERVICE

56901

9202 3901 0070 5639 9225 93

V87

FREE Shipping.
FREE Returns.
All the Time.WAVE: 20130321003
PKT: A129168114
CARTON: 115140905

CHUTE: 1152 V 006

03/21/2013 16:24:17